



Shop Rates

As of January 1, 2014

HOURLY RATES

Non-PM Customers.....	\$68.00
PM Customers.....	\$59.00
Truck Mount Repairs...	\$76.00
Robotic Units.....	\$76.00

ESTIMATES

Corded units.....	\$34.00
Battery Units.....	\$68.00*

ON-SITE REPAIRS

Travel Flat Rate.....	\$70.00
Non-PM Customer Hourly Rate...	\$68.00
PM Customer Hourly Rate.....	\$59.00

**We offer Factory Authorized and Warranty Services
on Select Brands:**

**Advance – Aztec – Castex – Certified – CFR – Clarke – Clean Master -Eagle Propane –
EDIC – EuroClean – Hako – Hild – Hoover - Hydro Force – Kaivac - Karcher - Koblenz –
MinuteMan – Motor Scrubber – Mytee - NaceCare – NCL - Nobles NSS – Oreck - Osprey -
Pacific – Pioneer' Eclipse – Power Boss – Power Clean -Powr-Flite – Pressure Pro
Proteam - Pullman Holt – Royal – Sandia - Sanitaire – Taski – - TCS Truckmount - Tennant
– Therma-Kleen - Tom Cat - Tornado - Triple S – Turbo Force - U.S. Products – United
Electric – Viper - Von Schrader - Water Cannon – Windsor...and many others**

Approval or a decision not to repair will need to be given in 30 days or less or storage fees** will apply. Machines must be picked up within 90 days of the decision or the machine will become the property of Gem Supply."

*For quotes over \$2,000 the estimate fee may vary but will not exceed \$186.

**Storage fees are as follows; corded units \$1.25 daily, battery units \$5.00 daily.